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10 **UNITED STATES DISTRICT COURT**  
11 **NORTHERN DISTRICT OF CALIFORNIA**  
12 San Francisco Division

13 FEDERAL TRADE COMMISSION,

14 Plaintiff,

15 v.

16 WELLNESS SUPPORT NETWORK,  
17 INC., a corporation, ROBERT HELD,  
individually and as an officer of  
18 Wellness Support Network, Inc., and  
ROBYN HELD, individually and as  
19 an officer of Wellness Support  
Network, Inc.,

20 Defendants.  
21  
22  
23

Case No. 3:10-cv-04879-JCS

**OPPOSITION TO DEFENDANTS'  
MOTION TO DISMISS FTC'S  
FIRST AMENDED COMPLAINT  
[Fed. R. Civ. Pro. 12(b)(6)]**

Hearing Date: September 16, 2011  
Time: 9:30 a.m.  
Courtroom G, 15<sup>th</sup> Floor

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1 **I. INTRODUCTION**

2 Second verse, same as the first. Plaintiff's First Amended Complaint  
3 (Dkt. #27) charges Defendants with violating Sections 5(a) and 12 of the Federal  
4 Trade Commission Act, 15 U.S.C. §§ 45(a) and 52, in connection with the  
5 marketing of products that purportedly treat or prevent diabetes. Defendants  
6 have moved to dismiss the *First Amended Complaint* on grounds different from  
7 those asserted in their first motion to dismiss. *Motion to Dismiss First Amended*  
8 *Complaint* (Dkt. #30, "2d Mot. Dismiss"). Defendants' motion is ill-founded. It  
9 misapprehends the standard for a Rule 12(b)(6) motion; ignores decades of  
10 relevant case law interpreting the statutes at issue here; brazenly asserts a  
11 constitutional right to deceptive advertising; and rests on the irrelevant premise  
12 that Defendants' products qualify as "medical foods" under a statutory scheme  
13 not applicable here. The Federal Trade Commission ("FTC" or "Commission")  
14 respectfully requests that the Court deny Defendants' attack on the First  
15 Amended Complaint in its entirety.

16  
17 **II. STATEMENT OF ISSUES PURSUANT TO LOCAL RULE 7-4**

- 18 A. For purposes of analyzing a Rule 12(b)(6) motion, Plaintiff's  
19 factual allegations must be taken as true.
- 20 B. The FTC Act applies to Defendants' deceptive advertising.
- 21 C. Deceptive advertising is not a constitutional right.
- 22 D. The Administrative Procedure Act does not bar the FTC from  
23 challenging Defendants' deceptive advertising.
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1 **III. ARGUMENT**

2 **A. For purposes of analyzing a Rule 12(b)(6) motion, Plaintiff's**  
 3 **factual allegations must be taken as true.**

4 The Court has previously set forth in this matter the standards that apply  
 5 to a Rule 12(b)(6) motion:

6 A complaint may be dismissed for failure to  
 7 state a claim for which relief can be granted under  
 8 Rule 12(b)(6) of the Federal Rules of Civil Procedure.  
 9 Fed. R. Civ. P. 12(b)(6). "The purpose of a motion to  
 10 dismiss under Rule 12(b)(6) is to test the legal  
 11 sufficiency of the complaint." *N. Star Int'l v. Ariz.*  
 12 *Corp. Comm'n*, 720 F.2d 578, 581 (9th Cir. 1983).\*\*\*

13 In ruling on a motion to dismiss under Rule 12,  
 14 the court analyzes the complaint and *takes "all*  
 15 *allegations of material fact as true and construe(s)*  
 16 *them in the light[] most favorable to the nonmoving*  
 17 *party."* *Parks Sch. of Bus. v. Symington*, 51 F.3d  
 18 1480, 1484 (9th Cir. 1995). Dismissal may be based  
 19 on a lack of a cognizable legal theory or on the absence  
 20 of facts that would support a valid theory. *Balistreri v.*  
 21 *Pacifica Police Dep't*, 901 F.2d 696, 699 (9th Cir.  
 22 1990).

23 *Order Granting in Part and Denying in Part Motion to Dismiss ("Order on Mot.*  
 24 *Dismiss")*, p. 9 (emphasis added).<sup>1</sup> Analyzing the FTC's original Complaint,

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25  
 26 <sup>1</sup> The FTC set forth the facts and legal theories underpinning its  
 27 original Complaint in its *Opposition to Defendants' Motion to Dismiss*  
 28 *Complaint* (Dkt. #18, "*Opp. to Mot. Dismiss*"), pp. 3-6. The facts contained in

1 this Court found that it properly alleged an action against corporate defendant  
2 Wellness Support Network and individual defendant Robert Held under Sections  
3 5(a) and 12 of the FTC Act. *Id.* at 14-15.<sup>2</sup>

4 Motions to dismiss thus test the sufficiency of the complaint; they are not  
5 appropriate vehicles for resolving disputed evidentiary contentions.

6 Nonetheless, Defendants raise challenges to the Complaint that are to the  
7 extent they are even relevant premature attempts to litigate the factual merits  
8 of the case. First, Defendants argue that, because they believe their own  
9 products fit the definition of “medical foods” under a variety of statutes and  
10 regulations applicable to the Food and Drug Administration (“FDA”), Sections  
11 5(a) and 12 of the FTC Act do not apply to them. *2d Mot. Dismiss*, pp. 3-4.  
12 Defendants later claim that, because they believe their own products are not  
13 “drugs,” as defined by the FDA, Defendants could not possibly have made false  
14 or unsubstantiated claims in the advertising of those products. *2d Mot. Dismiss*,  
15 pp. 9-10.

16 While legally unsupported, as discussed *infra*, the most basic infirmity  
17 with Defendants’ arguments is that they are *factual* in nature. In deciding a Rule  
18 12(b)(6) motion, the Court must take all allegations in the First Amended  
19 Complaint as true, construing those facts in the light most favorable to the FTC’s  
20 position. *Parks Sch. of Bus. v. Symington*, 51 F.3d at 1484. This means that, for  
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22 the First Amended Complaint are not materially different, and the legal theories  
23 are unchanged, so they are not further detailed here.

24 <sup>2</sup> The Court dismissed the FTC’s allegations as to individual  
25 defendant Robyn Held with leave to amend. The FTC’s *First Amended*  
26 *Complaint* adds additional detail on Robyn Held’s involvement in Wellness  
27 Support Network and its deceptive practices. *See First Amended Complaint*,  
¶¶ 7-8, p. 3.

1 the purposes of this motion, the Court should accept as true the FTC's factual  
2 allegation that the products sold by defendants are "foods" or "drugs" as defined  
3 in Sections 15(b) and (c) of the FTC Act. *See First Amended Complaint*, ¶¶ 22-  
4 23, p. 9. Defendants' contention that their products are "medical foods" is  
5 simply a contradiction of the FTC's factual contentions and thus cannot serve as  
6 a basis for granting a motion to dismiss.

7 Likewise, Defendants may believe that their products are not "drugs" and  
8 therefore advertising for those products cannot violate Sections 5(a) or 12 of the  
9 FTC Act, but it is the FTC's factual allegation that Defendants' products are  
10 "foods" or "drugs" under Sections 15(b) and (c) that governs here. Thus  
11 Defendants' argument that "because *Pantron I*<sup>3</sup> is both *factually* and legally  
12 distinguishable from this case, it cannot govern the Defendants' advertising  
13 practices" is inappropriate for the same reason. *2d Mot. Dismiss*, p. 9 (emphasis  
14 added). As for Defendants' argument that the legal standards enunciated in  
15 *Pantron I* cannot apply here, this Court has already held that they do:

16 An advertisement is deceptive and misleading under  
17 Sections 5 and 12 of the FTC Act where 1) there is a  
18 representation, omission or practice that 2) is likely to  
19 mislead consumers acting reasonably under the  
20 circumstances, and 3) the representation, omission or  
21 practice was material. *FTC v. Pantron I Corp.*, 33  
22 F.3d 1088, 1095 (9th Cir. 1994) (citing *In re Cliffdale*  
23 *Assocs., Inc.*, 103 F.T.C. 110, 163-64 (1984)).

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26 <sup>3</sup> *FTC v. Pantron I Corp.*, 33 F.3d 1088 (9th Cir. 1994) (holding that  
27 claims that are false or that lack adequate substantiation are deceptive and  
28 violate Sections 5(a) and 12 of the FTC Act).



1 *Order on Mot. Dismiss*, pp. 10-11.<sup>4</sup> Defendants’ motion should be denied on the  
2 grounds that its factual arguments are improper.<sup>5</sup>

3  
4 **B. The FTC Act applies to Defendants’ deceptive advertising.**

5 Defendants base virtually their entire Second Motion to Dismiss on the  
6 premise that their products are “medical foods.” As such, they argue that  
7 advertising for their products is not currently covered by the FTC Act. This  
8 argument fails for two simple reasons. First, as noted above, the question of  
9 whether Defendants’ products are medical foods is a factual one, not  
10 appropriately dealt with in a 12(b)(6) motion. Second, it is simply irrelevant  
11 whether Defendants’ products are medical foods; they would still be covered by  
12 the FTC Act.

13 As noted by this Court, Section 5(a) of the FTC Act declares unlawful  
14 “unfair or deceptive acts or practices in or affecting commerce,” 15 U.S.C.

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15  
16 <sup>4</sup> Despite Defendants’ assertions to the contrary, *see* 2d Mot.  
17 Dismiss, p. 10, *Pantron I* remains good law. The Ninth Circuit continues to use  
18 its formulations for what constitutes a violation of Sections 5(a) and 12 of the  
19 FTC Act and how liability is created thereby. *See, e.g., FTC v. Cyberspace.com,*  
20 *LLC*, 453 F.3d 1196, 1199-1200, 1201-02 (9th Cir. 2006); *FTC v. Stefanchik*,  
21 559 F.3d 924, 931 (9th Cir. 2009).

22 <sup>5</sup> Defendants’ citation to *FDA v. Brown & Williamson*, 529 U.S. 120,  
23 139 (2000) is inapposite. *2d Mot. Dismiss*, p. 10. “[T]his is an era of  
24 overlapping agency jurisdiction under different statutory mandates.” *FTC v.*  
25 *Texaco, Inc.*, 555 F.2d 862, 881 (D.C. Cir.), cert. denied, 431 U.S. 974 (1977);  
26 *see also Thompson Medical Co. v. FTC*, 791 F.2d 189, 192 (D.C. Cir. 1986),  
27 *cert. denied*, 479 U.S. 1086 (1987); S. Rep. No. 1464, 85th Cong. 2d Sess. 4  
28 (1958) (concurrent jurisdiction by two federal agencies, in that case the FTC and  
the Department of Agriculture, “is a common aspect of our regulatory system”).  
Indeed, the Supreme Court has long held that the same issues may be addressed  
and the same parties may be proceeded against simultaneously by more than one  
agency. *See, e.g., FTC v. Cement Institute*, 333 U.S. 683, 694 (1948).

1 § 45(a). *Order on Mot. Dismiss*, p. 10. The FTC’s jurisdiction under Section 5  
2 of the FTC Act is very broad, covering nearly all products and services. There  
3 are only a handful of exceptions, which are stated in the statute. None of these  
4 exceptions applies to Defendants’ products, nor have defendants cited to any.  
5 Neither do Defendants cite to any FTC case law that suggests that medical foods  
6 should be treated any differently under Section 5 than any other product.

7 In addition to Section 5, this action is brought under Section 12 of the  
8 FTC Act, 15 U.S.C. § 52. Section 12 prohibits dissemination of false  
9 advertisements in or affecting commerce for the purposes of inducing, or which  
10 are likely to induce, the purchase of food, drugs, devices, services, or cosmetics.  
11 15 U.S.C. § 52(a). Such dissemination is itself an unfair or deceptive act under  
12 Section 5. 15 U.S.C. 52(b). The First Amended Complaint alleges that  
13 Defendants’ products are either “foods” or “drugs” for purposes of Section 12,  
14 and describes in detail how Defendants have violated Sections 5 and 12 of the  
15 FTC Act. Taken as true, as these allegations must be for purposes of analyzing a  
16 motion to dismiss, the FTC Act clearly applies to Defendants’ products.

17 Notwithstanding these facts, Defendants argue that the FTC seeks to  
18 measure Defendants’ advertising against a legal standard that is meant only for  
19 dietary supplements, not for medical foods. *2d Mot. Dismiss*, pp. 3-4. This is  
20 incorrect. First, there is no FTC “dietary supplement” standard. There *is* a  
21 document entitled “*Dietary Supplements: An Advertising Guide for Industry*.”<sup>6</sup>  
22 Its purpose is to provide *guidance* to the industry relating to the advertising of  
23 such products. This document may not have the force of law itself, but it  
24 describes in plain English the legal standards that do apply to the advertising of  
25 dietary supplements standards which apply to most other products and services

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26  
27 <sup>6</sup> Available at: [http://business.ftc.gov/documents/bus09-dietary-](http://business.ftc.gov/documents/bus09-dietary-supplements-advertising-guide-industry.pdf)  
28 [supplements-advertising-guide-industry.pdf](http://business.ftc.gov/documents/bus09-dietary-supplements-advertising-guide-industry.pdf)

1 as well.<sup>7</sup> Those standards, which require advertising claims to be truthful and  
2 not misleading, as well as supported by a reasonable basis, are not mere agency  
3 pronouncements. They have been enshrined in case law over decades by federal  
4 courts throughout the United States,<sup>8</sup> including this one. It is these standards  
5 which the Commission has asked the Court to use to protect consumers from  
6 Defendants' deceptive advertising.

7 In arguing that the FTC Act does not apply to them, Defendants do not  
8 cite to relevant FTC rules, statutes, or case law. Instead, they describe a number  
9 of statutes, regulations, and guidance documents which relate to the Food and  
10 Drug Administration. *2d Mot. Dismiss*, pp. 3-4. In attempting to show that their  
11 products are medical foods, Defendants discuss the differences between the  
12 FDA's treatment of medical foods and its treatment of foods, drugs, and dietary  
13 supplements; whether Defendants' products need to undergo premarket review  
14 or approval by FDA; and whether Defendants' products need to be registered  
15 with the FDA. *Id.*

16 The Plaintiff in this action, however, is not the FDA. Nor is the FTC

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18 <sup>7</sup> Discussed in more detail *infra*.

19 <sup>8</sup> For the widespread use of the reasonable basis or substantiation  
20 standard *see, e.g., Daniel Chapter One v. FTC*, 2010 U.S. App. LEXIS 25496, at  
21 \*2-3 (D.C. Cir. 2010), *cert. denied*, 2011 U.S. LEXIS 3931 (U.S. 2011);  
22 *Pantron I*, 33 F. 3d at 1096; *FTC v. Medlab, Inc.*, 615 F. Supp. 2d 1068, 1079  
23 (N.D. Cal. 2009); *FTC v. Nat'l Urological Group, Inc.*, 645 F. Supp. 2d 1167,  
1190 (N.D. Georgia 2008); *FTC v. Natural Solution, Inc.*, 2007 U.S. Dist.  
24 LEXIS 60783 (C.D. Cal. 2007), \*10-12 (relying on *FTC v. QT, Inc.*, 448 F.  
25 Supp. 2d 908, 961 (N.D. Ill. 2006); *FTC v. Sabal*, 32 F. Supp. 2d 1004, 1007  
(N.D. Ill. 1998).

26 For the widespread use of the deception standard *see, e.g., FTC v.*  
27 *Stefanchik*, 559 F.3d 924, 928 (9th Cir. 2009); *Nat'l Urological Group, Inc.*, 645  
28 F. Supp. 2d at 1188-89; *FTC v. Cyberspace.com, LLC*, 453 F.3d 1196, 1199-  
1200 (9th Cir. 2006); *Pantron I*, 33 F. 3d at 1095.

1 attempting to apply any statute or regulation enforced by the FDA. Plaintiff is  
2 enforcing the FTC Act. How the FDA may or may not treat “medical foods” is  
3 irrelevant *on its face*.<sup>9</sup>  
4

5 **C. Deceptive advertising is not a constitutional right.**

6 Defendants contend that the FTC’s challenge to their deceptive  
7 advertising violates their commercial speech rights under the First Amendment.  
8 *2d Mot. Dismiss*, pp. 5-6, 10. Defendants are incorrect; deceptive advertising is  
9 not a constitutional right.

10 Defendants’ argument rests on the erroneous premise that in evaluating  
11 their First Amendment claims, the Court should apply the three-part test  
12 articulated by the Supreme Court in *Central Hudson Gas & Elec. Corp. v. Pub.*  
13 *Serv. Comm’n*, 447 U.S. 557 (1980). In *Central Hudson*, the Supreme Court  
14 addressed the question whether a prophylactic regulation against utilities that  
15 limits or prohibits an entire class of protected commercial speech could pass  
16 constitutional muster. The Court held that the challenged ban on advertising by  
17 utilities violated the utilities’ First Amendment rights because it was more  
18 extensive than necessary to advance the state’s legitimate interests in energy  
19 conservation, and because the utilities’ advertising was not misleading or  
20 unlawful. *Central Hudson*, 447 U.S. at 566; *cf. Mainstream Mktg. Servs. v.*  
21

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22  
23 <sup>9</sup> As stated above, a 12(b)(6) motion is not the place for factual  
24 disputes. Nevertheless, in attempting to prove their products are medical foods,  
25 Defendants have larded their brief with references to FDA documents that relate  
26 to medical foods. Defendants’ use of FDA documents for this purpose  
27 constrains Plaintiff to point out two FDA documents Defendants have failed to  
28 mention: warning letters informing the Defendants that their advertising claims  
render the Diabetic Pack product an unapproved *drug*. See attached *Declaration*  
*of Craig Kauffman*.

1 *FTC*, 358 F.3d 1228, 1237 (10th Cir. 2004) (applying *Central Hudson* to FTC  
2 regulation prohibiting commercial calls to consumers in “do-not-call” registry).

3 By contrast to *Central Hudson*, this case does not involve a prior restraint  
4 or regulation of protected commercial speech.<sup>10</sup> This case involves a different  
5 question: Namely, whether the claims conveyed in Defendants’ ads were  
6 deceptive and are therefore not entitled to any protection under the First  
7 Amendment. Deceptive commercial speech is entitled to no protection under the  
8 First Amendment. *Daniel Chapter One v. FTC*, 2010 U.S. App. LEXIS 25496,  
9 \*4 (D.C. Cir. 2010), *cert. denied*, 2011 U.S. LEXIS 3931 (U.S. 2011); *Florida*  
10 *Bar v. Went For It, Inc.*, 515 U.S. 618, 623-34, (1995) (“Under *Central Hudson*,  
11 the government may freely regulate commercial speech that concerns unlawful  
12 activity or is misleading.”); *Central Hudson*, 447 U.S. at 566.

13 The First Amended Complaint properly alleges that Defendants made  
14 false or unsubstantiated claims in the advertising for their products. *See First*  
15

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16 <sup>10</sup> Defendants’ reliance on *Pearson v. Shalala*, 164 F.3d 650 (D.C.  
17 Cir. 1999) is misplaced. *See 2d Mot. Dismiss*, pp. 5-6. That case involved a  
18 challenge to an FDA regulation that imposed a blanket prohibition on making  
19 health claims for dietary supplements unless there was significant scientific  
20 agreement among experts regarding the accuracy of the claim. *Id.* at 651. The  
21 principal issue in *Pearson* was whether a claim lacking scientific agreement  
22 could be barred on the ground that it was “potentially misleading.” *Id.* at 655.  
23 That is, the FDA argued that its rule should be free from First Amendment  
24 scrutiny because some of the health claims to which the regulation applied might  
25 be deceptive, even though others would not be. The Court rejected that  
26 argument and therefore conducted a First Amendment analysis of the rule’s  
27 restrictions under the three-part test set forth in *Central Hudson*. *Id.* at 655-56.  
28 The situation here is different. The Commission has alleged that defendants’  
advertisements were actually (not potentially) deceptive. If these allegations are  
established, then the advertising is entitled to no First Amendment protection at  
all.

1 *Amended Complaint*, ¶¶ 24-27, pp. 9-10. Both statements that are false and  
2 those that lack adequate substantiation constitute deceptive acts or practices  
3 under the FTC Act in the Ninth Circuit. *See Pantron I*, 33 F.3d at 1095-96.  
4 This Court will ultimately decide whether the challenged representations are  
5 deceptive, but for purposes of a motion to dismiss, the Court must assume the  
6 representations are false or lack substantiation, as alleged. As false and  
7 unsubstantiated claims are considered deceptive under relevant Ninth Circuit  
8 law, *see id.*, Defendants' representations are entitled to no constitutional  
9 protection and the First Amended Complaint must stand.

10 Defendants' commercial speech rights are not infringed by this  
11 proceeding. If the Court finds that the Defendants' advertising claims are false or  
12 unsubstantiated, then there is no constitutional violation because the First  
13 Amendment does not protect false or misleading commercial speech, and an  
14 order prohibiting such speech is an appropriate remedy. *See Zauderer v. Office*  
15 *of Disciplinary Counsel*, 471 U.S. 626, 638 (1985) ("The States and the Federal  
16 Government are free to prevent the dissemination of commercial speech that is  
17 false, deceptive, or misleading."); *In re R. M. J.*, 455 U.S. 191, 203 (1982)  
18 ("Misleading advertising may be prohibited entirely."); *Central Hudson*, 447  
19 U.S. at 563-64 ("The government may ban forms of communication more likely  
20 to deceive the public than to inform it."); *Bristol-Myers Co. v. FTC*, 738 F.2d  
21 554, 562 (2d Cir. 1984) ("deceptive advertising enjoys no constitutional  
22 protection") (citation omitted).<sup>11</sup>

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23  
24 <sup>11</sup> Defendants also claim that the First Amended Complaint "fails to  
25 even consider the disclaimers" made in their advertising and that this "amounts  
26 to a constitutional violation." *2d Mot. Dismiss*, p. 6. This is perplexing, as  
27 Defendants themselves note that the First Amended Complaint attaches  
28 examples of their disclaimers. *See 2d Mot. Dismiss*, p. 6. Furthermore, it is well  
(continued...)

1           **D.     The Administrative Procedure Act does not prevent the FTC**  
2           **from challenging Defendants’ deceptive advertising.**

3           By basing part of their second Motion to Dismiss on the Administrative  
4 Procedure Act, 5 U.S.C. § 553 *et seq.* (“APA”), Defendants are essentially  
5 arguing that the APA serves as an absolute bar to this enforcement action. *See*  
6 *2d Mot. Dismiss*, pp. 6-8. To make this argument, however, Defendants must  
7 take the position that the legal standards which apply here, requiring that  
8 Defendants’ advertising claims be truthful and adequately substantiated, are  
9 new. *Id.* at 7-8. This borders on the frivolous. The FTC is in no way seeking to  
10 extend the law in this case, only to enforce the law which has always applied to  
11 Defendants’ advertising. Furthermore, even if the FTC were attempting to  
12 change the law or adopt “new rules of widespread application,” the agency could  
13 clearly do so, as the FTC’s action here is not an attempt to circumvent a pending  
14 rulemaking under the APA.

15  
16           **1.     The FTC is not attempting to create a new standard.**

17           The FTC is not attempting to create a new rule by suing Defendants for  
18 their deceptive advertising. The supposedly “new” legal standards Defendants  
19 cite to have been used by courts in the Ninth Circuit for decades. The leading  
20 case in this Circuit, as Defendants correctly surmise,<sup>12</sup> is *Pantron I*, which held  
21 that there are at least two theories under which the FTC can demonstrate that

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22  
23           <sup>11</sup>(...continued)  
24 established that “a disclaimer does not automatically exonerate deceptive  
25 activities.” *FTC v. Gill*, 71 F. Supp. 2d 1030, 1044 (C.D. Cal. 1999), *aff’d*, 265  
26 F.3d 944 (9th Cir. 2001). The mere existence of disclaimers in Defendants’  
advertising here does not insulate that advertising from challenge under the FTC  
Act.

27           <sup>12</sup>     *See 2d Mot. Dismiss*, pp. 9-10.  
28



1 Defendants have misled consumers in violation of Sections 5 and 12 of the FTC  
2 Act. *Pantron I*, 33 F.3d at 1096. First, the FTC can use a “falsity” theory, under  
3 which the Commission must prove that the express or implied messages  
4 conveyed by the advertisements are false. *Id.* The FTC can also use a  
5 “reasonable basis” theory, under which the FTC must show that Defendants  
6 lacked a “reasonable basis” also known as “substantiation” for their claims.  
7 *See id.*

8 Under the “reasonable basis” theory, advertising claims must be  
9 substantiated by competent and reliable evidence. *Id.* Health claims, however,  
10 must be substantiated by competent and reliable *scientific* evidence. *See, e.g.,*  
11 *FTC v. Natural Solution, Inc.*, 2007 U.S. Dist. LEXIS 60783 (C.D. Cal. Aug. 7,  
12 2007), \*10-12 (quoting *FTC v. QT, Inc.*, 448 F. Supp. 2d 908, 961 (N.D. Ill.  
13 2006), *aff’d* 512 F. 3d 858 (7<sup>th</sup> Cir. 2008)); *FTC v. Nat’l Urological Group*, 645  
14 F. Supp. 2d 1167, 1190 (N.D. Georgia 2008); *FTC v. Direct Marketing*  
15 *Concepts*, 569 F. Supp. 2d 285, 299 (D. Mass. 2008). This standard has been  
16 applied in numerous cases finding that advertisements making health claims  
17 without a reasonable basis substantiating those claims were deceptive. *See, e.g.,*  
18 *Natural Solution*, 2007 U.S. Dist. LEXIS 60783 at \*16-17; *FTC v. Sabal*, 32 F.  
19 Supp. 2d 1004, 1007 (N.D. Ill. 1998); *QT*, 448 F. Supp. 2d at 961.

20 As noted above, the First Amended Complaint properly alleges that  
21 Defendants’ products are “foods” or “drugs” for purposes of Section 12 of the  
22 FTC Act, and that violations of Section 12 are also violations of Section 5. The  
23 FTC has also properly alleged that Defendants’ advertising claims for their  
24 products were false or unsubstantiated at the time they were made. The  
25 requirement that substantiation include competent and reliable scientific  
26 evidence applies not only to “dietary supplements,” but to health claims  
27 *generally*. It does not matter whether those health claims are about dietary  
28



1 supplements,<sup>13</sup> drugs,<sup>14</sup> metal bracelets with purported healing powers,<sup>15</sup> or, as in  
2 this case, about a combination of pills touted as a “diabetes breakthrough.”<sup>16</sup>  
3 Regardless of the product, the standard for health claims is the same, and the  
4 application of this standard to Defendants’ advertising is neither new nor  
5 elusive.

6 Defendants make much of the fact that the FTC referred to “guidance  
7 documents” in its opposition to Defendants’ First Motion to Dismiss. *See 2d*  
8 *Mot. Opp.*, pp. 2, 4, 8-9. From this reference, Defendants argue that the  
9 Commission is trying to improperly give its guidance documents the force of  
10 law. The Defendants are simply wrong. The Commission never suggested that  
11 guidance documents, *in and of themselves*, have the force of law. *See FTC*  
12 *Opposition to Motion to Dismiss* (Dkt. #18), pp. 8-9. The relevant law here is,  
13 and always has been, those Ninth Circuit decisions applying the FTC Act.<sup>17</sup> The  
14 FTC’s guidance documents, including those cited in this case, describe the state  
15 of FTC law as it currently exists something Defendants previously claimed  
16 they did not understand. *See Defendants’ Motion to Dismiss* (Dkt. #9), p. 6, n.1.

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17  
18 <sup>13</sup> *Natural Solution, Inc.*, 2007 U.S. Dist. LEXIS 60783.

19 <sup>14</sup> *Pantron I Corp.*, 33 F.3d at 1105.

20 <sup>15</sup> *QT, Inc.*, 448 F. Supp. 2d at 961 (N.D. Ill. 2006).

21 <sup>16</sup> *First Amended Complaint*, ¶ 20.

22  
23 <sup>17</sup> Defendants also argue that Commission policy statements that were  
24 not promulgated under the APA do not warrant “*Chevron* deference,” citing  
25 *Christensen v. Harris County*, 529 U.S. 576 (2000). *2d Mot. Dismiss*, p. 8.  
26 *Chevron* deference, which refers to the level of deference a court will show an  
27 agency’s interpretation of its own statute, is a red herring. The FTC has not  
28 asked for *Chevron* deference here. This and the FTC’s prior pleadings cite to  
cases in which *courts* have taken up the FTC’s recommended deception and  
substantiation standards and made them their own.

1                   **2. Even assuming the Commission were advancing a new**  
 2                   **legal principle in this case, it is free to do so.**

3                   Notwithstanding Defendants' claims to the contrary, *see 2d Mot. Dismiss*,  
 4 pp. 6-8, administrative agencies are generally free to announce new principles of  
 5 law during adjudication. In *SEC v. Chenery Corp.*, 332 U.S. 194, 200-03 (1947)  
 6 ("*Chenery II*"), the Supreme Court rejected the argument that a federal  
 7 administrative agency must employ rulemaking rather than adjudication when  
 8 articulating new legal standards. As the Court said, "[t]here is ... a very definite  
 9 place for the case-by-case evolution of statutory standards. And the choice made  
 10 between proceeding by general rule or by individual, *ad hoc* litigation is one that  
 11 lies primarily in the informed discretion of the administrative agency." *See also*  
 12 *NLRB v. Bell Aerospace Co.*, 416 U.S. 267, 290-95 (1974) (agencies are "not  
 13 precluded from announcing new principles in an adjudicative proceeding  
 14 and...the choice between rulemaking and adjudication lies in the first instance  
 15 within the [agency's] discretion" 416 at 294); *NLRB v. Wyman-Gordon*, 394  
 16 U.S. 759, 765-66, 772 (1969).<sup>18</sup>

17                   The Ninth Circuit has found only two narrow circumstances in which an  
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19                   <sup>18</sup> Defendants cite *Wyman-Gordon* for the flat proposition that the  
 20 FTC cannot develop rules through adjudication. *See 2d Mot. Dismiss*, pp. 7-8.  
 21 *Wyman-Gordon* does not so hold. The Court of Appeals in *Wyman-Gordon* had  
 22 held that an order of the National Labor Relations Board was invalid because it  
 23 was based on a rule laid down in adjudication and not rule-making under the  
 24 APA. The Supreme Court reversed. While a plurality of the Court criticized the  
 25 NLRB's use of adjudicatory proceedings to announce rules only applicable  
 26 prospectively, they made clear that *there was no impediment to agency*  
 27 *adjudications that establish new precedent applicable to the parties in the case*  
 28 *at hand. Id.* at 765-66. Three justices concurred in the result, and reiterated the  
 holding in *Chenery II*: "the choice made between proceeding by general rule or  
 by individual, *ad hoc* litigation is one that lies primarily in the informed  
 discretion of the administrative agency." *Chenery II*, 332 U.S. at 203.

1 agency cannot articulate new principles through adjudication: (1) if doing so  
2 would amount to an abuse of discretion; or (2) if doing so would circumvent  
3 APA requirements. *Union Flights, Inc. v. Administrator, Federal Aviation*  
4 *Admin.*, 957 F.2d 685, 688 (9th Cir. 1992) (citing *Bell*, 416 U.S. at 294). As  
5 noted above, the Commission is not announcing new principles in this case.  
6 Even if it were, however, it is neither abusing its discretion nor circumventing  
7 the APA. We now address the applicability of these exceptions to this case.  
8

9 **a. The FTC is not abusing its discretion.**

10 The first exception, where announcing new principles through  
11 adjudication constitutes an abuse of discretion, applies when the agency  
12 suddenly changes its direction and that change also results in a unique hardship  
13 for those who relied on past policy. *Union Flights*, 957 F.2d at 688. This is  
14 obviously not the case here, as the Commission has consistently filed  
15 enforcement actions against companies who make false or unsubstantiated health  
16 claims. In fact, the courts' willingness over the years to apply both the  
17 deception and substantiation standards to a wide variety of products should have  
18 put defendants on notice that their products, whether medical foods or not,  
19 would be treated no differently. Defendants notably make no claim in their  
20 second Motion to Dismiss that they relied on any Commission policy to their  
21 detriment. As such, they cannot argue that the FTC has abused its discretion in  
22 violation of the APA.  
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1                   **b.     The FTC is not attempting to circumvent the APA**  
2                   **through adjudication.**

3             The second narrow exception to agency adjudication arises when an  
4 agency uses adjudication as a way to circumvent the APA. *See Wyman-Gordon,*  
5 *394 U.S. at 764; Anaheim, Riverside, Banning, Colton & Azusa v. Federal*  
6 *Energy Regulatory Com., 723 F.2d 656, 659 (9th Cir. 1984); Montgomery Ward*  
7 *& Co. v. FTC, 691 F.2d 1322 (9th Cir. 1982); Patel v. INS, 638 F.2d 1199 (9th*  
8 *Cir. 1980).* Courts have clarified and limited this exception, applying it only  
9 when an agency uses adjudication as a means to either amend a recently adopted  
10 rule or to bypass or supplant a pending rulemaking. *Union Flights, Inc. 957 F.2d*  
11 *at 688; Anaheim, 723 F.2d at 656.* Here, neither of these situations arises: There  
12 is no recently adopted rule the agency is attempting to amend, nor is there any  
13 pending rulemaking regarding matters arising in this case.

14             Nonetheless, Defendants argue, citing *Ford Motor Co. v. FTC, 673 F.2d*  
15 *1008 (9th Cir. 1981),* that the First Amended Complaint must be dismissed  
16 because, by bringing this enforcement action, the FTC is attempting to establish  
17 a new rule of widespread application. *2d Mot. Dismiss, p. 7.* In *Ford,* the Court  
18 barred an FTC action seeking a change to substantive law on the ground that a  
19 then-pending rulemaking would accomplish the same goal. Beyond the fact that  
20 the FTC is clearly not seeking to establish a new rule here, over the past three  
21 decades the Ninth Circuit has essentially limited *Ford* to its facts. *See Anaheim,*  
22 *723 F.2d at 659* (agency use of adjudication was not improper attempt to  
23 circumvent APA's rulemaking procedures; *Ford* inapplicable because the  
24 agency was not using adjudication to "supplant" a pending rulemaking); *Union*  
25 *Flights, Inc. 957 F.2d at 688* (*Ford* inapplicable because agency did not use  
26 adjudication to "bypass" pending rulemaking); *see also Weight Watchers v.*  
27 *FTC, 830 F. Supp. 2d 539, 542 (W.D. Wash. 1993), aff'd in part and rev'd in*

1 part on other grounds, 47 F. 3d 990 (9th Cir. 1994) (rejecting a *Ford*-based  
2 challenge by individual weight loss providers to the Commission’s case-by-case  
3 approach to an industry-wide problem, even though the remedy requested by the  
4 FTC was new; “[s]ubsequent Ninth Circuit law ... has limited the holding of  
5 *Ford*.”).

6 In this case, not only is there no new principle of law being advanced,  
7 even if there were, the limited *Ford* exception would not apply. Defendants’  
8 reliance on *Ford* is unavailing.

#### 9 10 **IV. CONCLUSION**

11 This lawsuit is brought to protect consumers from Defendants’ false and  
12 unsubstantiated advertising. Notwithstanding Defendants’ contentions, the FTC  
13 Act does apply to Defendants’ advertising; there is no procedural bar to this  
14 lawsuit; and Defendants’ deceptive advertising deserves no constitutional  
15 protection. For these reasons, the Federal Trade Commission respectfully asks  
16 the Court to deny Defendants’ Motion to Dismiss the First Amended Complaint.

17  
18 Respectfully submitted,

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